

**REQUEST FOR PROPOSALS : ATNS/RFP10/06/2026/27/IT\_SOC\_Sof\_2025\_310**

**APPOINTMENT OF A SERVICE PROVIDER FOR THE IMPLEMENTATION, OPERATION AND MAINTENANCE OF A SECURITY OPERATIONS CENTRE (SOC) FOR A PERIOD OF FIVE (5) YEARS.**

| Number | Question/Clarity Date | Name of the Company                | Paragraph No. Bid Document | Questions                                                                                                                                                                                                                                                                                                                                                             | Response                                                                                                                                                                                                                                                                                                                                                      |
|--------|-----------------------|------------------------------------|----------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1      | 16 September 2026     | Icon Information Systems (Pty) Ltd | Letter                     | "confirm in writing that our bid will not be disqualified or excluded from evaluation on the ground of non-attendance at the compulsory briefing session held on 11 September 2026;"                                                                                                                                                                                  | 1. Attendance of the compulsory briefing session forms part of the published mandatory requirements.<br>2. Compliance with mandatory requirements will be assessed during the formal bid evaluation process.<br>3. ATNS is unable to provide advance confirmation regarding the responsiveness or qualification of any bidder prior to evaluation             |
| 2      | 16 September 2026     | Icon Information Systems (Pty) Ltd | Letter                     | "alternatively, and without conceding paragraph 3 above, arrange an alternative briefing opportunity for our office, or provide our office with the minutes, presentation materials, and any questions and answers arising from the 11 September 2026 session, together with confirmation that our office may proceed to submit a fully compliant bid on that basis;" | 1. The compulsory briefing session was formally rescheduled through an addendum published to all prospective bidders.<br>2. All bidders were afforded an equal opportunity to attend the rescheduled briefing session.<br>3. ATNS is unable to provide an alternative briefing session or substitute mechanism for satisfying a mandatory tender requirement. |
| 3      | 16 September 2026     | Icon Information Systems (Pty) Ltd | Letter                     | "should ATNS nonetheless intend to disqualify or exclude our bid on this ground, furnish written reasons for that decision in terms of section 5 of PAJA prior to the closing date, so as to afford our office a reasonable opportunity to respond or to seek appropriate relief before the tender process is finalised".                                             | 1. No decision has been made regarding its bid.<br>2. The bid evaluation process has not yet been concluded.<br>3. ATNS is therefore unable to furnish reasons for a decision that has not yet been taken.                                                                                                                                                    |
| 4      | 16 September 2026     | Icon Information Systems (Pty) Ltd | Letter                     | "acknowledge receipt of this letter in writing within five (5) working days"                                                                                                                                                                                                                                                                                          | 1. ATNS formally acknowledge receipt of the bidder's correspondence and advise that the contents thereof have been considered                                                                                                                                                                                                                                 |
|        |                       |                                    |                            |                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                                                                                                                                                               |